

# REGULATIONS FOR GROUPS

## NOTES

- 1.- All rates are in US Dollars and per person, excluding VAT (12% IVA will be levied from local agencies).
- 2.- All rates mentioned are subject to change in the event of local tax increases or other unforeseen circumstances.
- 3.- For Christmas and New Year we only sell 8 days cruises surcharge 10% for Charter and FIT.
- 4.- Reschedule your cruise if is necessary.

## RATES INCLUDE

- Accomodation double cabins with private bathroom.
- 3 meals per day.
- Guided visits to sites of interest by a naturalist.
- Naturalist bilinbual guide.
- Snorkeling equipment

## RATES DOES NOT INCLUDE

- Air flight ticket to / from the Galapagos Islands.
- Entrance Fee to the Galapagos National Park \$100.- p.p ( subject to change ).
- Transit card \$20.- p.p ( subject to change ).
- Soft and acoholic drinks.
- Wet suit \$5 p.p per day.
- Travel insurance.
- Tips and other items of personal nature.
- RT-PCR negative test.

## PAYMENT PROCEDURES

- 1.- For confirmation a deposit of 20% is required.
- 2.- If no deposit is received within 10 business days, the hold spaces will be released.
- 3.- For FITS 80% of the total should be paid 60 days prior the departure date.

## CANCELLATIONS AND REIMBURSEMENTS POLICIES

- 1.- Cancellation made after 20% you will received a future credit.
- 2.- 59 days prior the departure - 100% of the total cruise rate will be retained.

## CANCELLATIONS DUE TO COVID-19

- 1.- Cancellation after deposit due to covid19 you will receive a future credit cruise.
- 2.- In case Ecuador or Galapagos close borders due to COVID-19 or the country of origin of the passenger can reschedule your trip.
  - \*If you book cruise at regular rate, we will honor the price (during 2022) difference rate apply for 2023.
  - \*If you book at last minute price difference rate will be applied (for 2022 or 2023).
  - \*If you want to reschedule your cruise (2023) difference rate price will be applied it does not included carnival, easter, Christmas and new year eve.
- 3.- If booking comes through a Tour Operator/Travel Agency, the company can use this credit for other guests.
- 4.- Flight ticket have 1 year validity after printed.

## IMPORTANT NOTES

- 1.- Deposits/Total payments should be received on our bank account on the dates according to the above-mentioned policy.
- 2.- If we don't receive the deposits/total payments according to the above-mentioned procedures we hold the right to cancel your reservation.
- 3.- We accept only written cancellations, sent by e-mail.
- 4.- Penalties for cancellations will automatically be discounted from deposits/total payments.
- 5.- Passengers must be physically able to enter and exit the boat safely with minimum assistance.
- 6.- Latintour must issue the flight ticket: if not a penalty will be applied USD 50 per person, local agencies iva apply.
- 7.-The operator reserves the right to change the itinerary without warning due to weather, National Park regulations or notifications and unforeseeable circumstances.

## COVID REGULATIONS

- 1.- To enter in Ecuador & Galapagos Islands you need negative PCR test within 96 hours before of arrival. (Subject to COE regulations).
- 2.- Use of mask is mandatory .
- 3.- Keep social distance.
- 4.- Wash your hands frequently.
- 5.- We suggest bringing your own personal security kit.
- 6.- All passengers must have both medical and travel insurance.
- 7.- For more information you can check our safety protocol <https://bit.ly/32C4cxu>.